

Amendments to the Claims:

This listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims:

1. (Currently Amended) A system for monitoring a networked computer service for fault recovery, the networked computer service comprising a set of features, the system comprising:

an input interface to receive network status data from a network monitor monitoring a computer services network;

a control engine, the control engine communicating with the input interface to receive the network status data and automatically generate control commands to dynamically adjust the set of features based on a fault condition detected in the network status data for one or more features within the set of features, wherein the set of features normally provide one or more panels of information for presentation on one or more web pages provided by the networked service to one or more users, and wherein the fault condition comprises undesired performance degradation of one or more features; and

an output interface, communicating with the control engine and the computer services network, the output interface communicating the control commands to the computer services network to dynamically adjust the set of features by deactivating the one or more features having a fault condition while maintaining active features in the set of features to continue to provide one or more users with a portion of the networked computer service by providing the network computer service with only the active features while the one or more

features having a fault condition are at least temporarily removed from the networked computer service, such that the one or more web pages include panels of information from only active features while panels of information from deactivated features are omitted from the one or more web pages.

2. (Original) A system according to claim 1, wherein the computer services network comprises an Internet service.

3. (Original) A system according to claim 2, wherein the Internet service comprises a search service.

4. (Original) A system according to claim 1, wherein the network status data comprises at least one of page latency data, processor utilization data, connection data and storage data.

5. (Original) A system according to claim 1, wherein the fault condition comprises a failure of the network status data to meet a performance threshold.

6. (Original) A system according to claim 5, wherein the performance threshold comprises a minimum response time for a user of the networked computer services.

7. (Canceled)

8. (Previously Presented) A system according to claim 1, wherein the control engine reactivates at least a portion of the one or more features upon restoration of predetermined network status data.

9. (Previously Presented) A system according to claim 1, wherein the control engine alters the operation of at least one active feature in compensation for deactivating the one or more features.

10. (Original) A system according to claim 1, wherein the control engine comprises a rules-based decisioning engine.

11. (Original) A system according to claim 10, wherein the rules-based decisioning engine interfaces to a control database storing at least one of the network status data and a set of service fault rules.

12. (Original) A system according to claim 1, further comprising a manual override selector, the manual override selector permitting an operator to override the control commands generated by the control engine.

13. (Currently Amended) A method for monitoring a networked computer service for fault recovery, the networked computer service comprising a set of features, the method comprising:

receiving network status data from a network monitor monitoring a computer services network;

automatically generating control commands to deactivate one or more features based on a fault condition in the network status data while maintaining active features in the set of features to continue to provide a portion of the networked computer service, wherein the set of features normally provide one or more panels of information for presentation on one or more web pages provided by the networked service to one or more users, and wherein the fault condition

comprises unintentional performance degradation in the presentation of one or more features; and

communicating the control commands to the computer services network to respond to the fault condition by deactivating the one or more features while maintaining the active features in the set of features, thereby allowing a user or more users accessing the networked computer service to continue to receive a portion of the networked computer service with only the active features while the one or more features having a fault condition are at least temporarily removed from the networked computer service, such that the one or more web pages include panels of information from only active features while panels of information from deactivated features are unable to be accessed by the one or more users.

14. (Original) A method according to claim 13, wherein the computer services network comprises an Internet service.

15. (Original) A method according to claim 14, wherein the Internet service comprises a search service.

16. (Original) A method according to claim 13, wherein the network status data comprises at least one of page latency data, processor utilization data, connection data and storage data.

17. (Original) A method according to claim 13, wherein the fault condition comprises a failure of the network status data to meet a performance threshold.

18. (Original) A method according to claim 17, wherein the performance threshold comprises a minimum response time for a user of the networked computer services.

19. (Canceled)

20. (Previously Presented) A method according to claim 13, further comprising a step of reactivating the one or more features upon restoration of predetermined network status data.

21. (Previously Presented) A method according to claim 13, further comprising a step of altering the operation of at least one active feature in compensation for deactivating the one or more features.

22. (Original) A method according to claim 13, wherein the step of automatically generating comprises executing a rules-based decisioning engine.

23. (Original) A method according to claim 22, wherein the rules-based decisioning engine interfaces to a control database storing at least one of the network status data and a set of service fault rules.

24. (Original) A method according to claim 13, further comprising a step of manually overriding the automatically generated control commands.

25. (Currently Amended) A networked computer service comprising a set of features, the networked computer service being monitored for fault management according to a method of:

receiving network status data from a network monitor monitoring a computer services network;

automatically generating control commands to deactivate one or more features based on a fault condition in the network status data while maintaining active features in the set of features to continue to provide a portion of the networked computer service, wherein the set of features normally provide one or more panels of information for presentation on one or more web pages provided by the networked service to one or more users, and wherein the fault condition comprises suspension of one or more features; and

communicating the control commands to the computer services network to respond to the fault condition by deactivating the one or more features while maintaining the active features in the set of features, thereby allowing ~~a user~~ one or more users accessing the networked computer service to continue to receive a portion of the networked computer service with only the active features while the one or more features having a fault condition are at least temporarily removed from the networked computer service, such that the one or more web pages include panels of information from only active features while panels of information from deactivated features are omitted from the one or more web pages.

26. (Original) A networked computer service according to claim 25, wherein the computer services network comprises an Internet service.

27. (Original) A networked computer service according to claim 26, wherein the Internet service comprises a search service.

28. (Original) A networked computer service according to claim 25, wherein the network status data comprises at least one of page latency data, processor utilization data, connection data and storage data.

29. (Original) A networked computer service according to claim 25, wherein the fault condition comprises a failure of the network status data to meet a performance threshold.

30. (Original) A networked computer service according to claim 29, wherein the performance threshold comprises a minimum response time for a user of the networked computer services.

31. (Canceled)

32. (Previously Presented) A networked computer service according to claim 25, wherein the method further comprises a step of reactivating the one or more features upon restoration of predetermined network status data.

33. (Previously Presented) A networked computer service according to claim 25, wherein the method further comprises a step of altering the operation of at least one active feature in compensation for deactivating the one or more features.

34. (Original) A networked computer service according to claim 25, wherein the step of automatically generating comprises executing a rules-based decisioning engine.

35. (Original) A networked computer service according to claim 34, wherein the rules-based decisioning engine interfaces to a control database storing at least one of the network status data and a set of service fault rules.

36. (Original) A networked computer service according to claim 25, wherein the method further comprises a step of manually overriding the automatically generated control commands.

37. (New) A system according to claim 1, wherein the automatically generated control commands are conditional such that at least one less than the set of features having a fault condition is deactivated to attempt to isolate the root or greatest contributing cause of the service fault or failure.

SUMMARY OF EXAMINER INTERVIEW

Applicants' representatives would like to thank Examiner Madamba for granting an interview on October 28, 2008, and for considering proposed amendments and arguments regarding deficiencies in the prior art, in particular the DeBettencourt and Barth references.

During the interview, Applicants attempted to clarify the distinctions between the claimed invention and the prior art. The present communication is submitted to present formal amendments outlining these distinctions.